

## ***CIO Council Meeting Minutes***

### ***– February 28, 2002 –***

The February meeting was held at the STARC Armory at Camp Dodge.

1. **Welcome and Introductions** – Leon Schwartz welcomed everyone to the meeting and asked everyone to introduce themselves.
2. **ITD Update** – Debbie O’Leary said that the IT procurement rules had been approved by the ITC and will go into effect 4/24/02. A website is being set up to identify items that will not need approval by ITD. Any suggestions for items to be added to this website should be sent to Jim Day. The list will be presented for review at the March meeting.

Debbie mentioned that the meetings presented by Rich Varn for all state IT staff was very well attended earlier in the day and another meeting was planned for 3/5/02. Questions arose regarding timeframes for putting the charters into affect, but nothing is for sure yet.

The question was raised as how to proceed if new servers were needed now. Debbie said to send a request to [itprocurement@itd.state.ia.us](mailto:itprocurement@itd.state.ia.us) (Ken Discher).

Rich Varn has set up four lunches to discuss IT issues with anyone who is interested. Get with Leon Schwartz or Suzan Stuchel if you would like to sign up.

There was as a lot of frustration by the attendees concerning how standards have been implemented. It was felt that standards were being set prior to any CIO Council input and if this was the actual case, there is not any added value to the CIO Council review process. It was felt that the process needs to change so the CIO Council can add value to the process if it involved core (utility) services. If it were an added value (market place) it should be driven more by ITD as a provider looking to service customers.

Customer Advisory Councils need to be readdressed. Originally, ITD asked for non-technical customers to sit on these meetings. However, a lot of the customers felt like the information being provided was too technical in nature &/or their advise was being ignored. ITD agreed that they needed to have more managerial input into the process than users.

3. **ICN Update** – Mike Bacino gave a quick update and mentioned that the Internet service appears to have improved greatly since the previous meeting.

Dave Lingren discussed the recent acquisition of a new firewall. He said that an additional firewall will be installed in the next few weeks and a “DMZ” unit to allow for a more neutral firewall.

Denise Sturm and Ellie Hartsock went over the new ICN billing invoice that will be used in the near future.

4. **STARC Armory** – Mike Bacino and Dave Lingren gave a tour of the ICN and the State Emergency Operations Center (SEOC).

# Attendees of the 2/28/02 CIO Council Meeting

## **CIO Council Members Present**

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## **Others Present**

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